

# Altion Services

## Amdocs OSS

**Altion** have been a sales and integration partner for Amdocs OSS since 2004.

**Altion** have managed the **integration, deployment, upgrade and support** of Amdocs OSS since 2004 for a wide variety of operators around the world. We supply the integration and product expertise that allows operators to realize the full value of this comprehensive suite of OSS products.

Today, Operator OSS must deal with increasingly **complex services and technologies**. At the same time, OSS costs are under severe pressure in a competitive market. In this context, operators must get the best return from any investment in OSS. Getting the best value means **overcoming some challenges**:

**Cost:** The full cost of new OSS can increase significantly when systems integration, configuration and deployment costs are included. With the right integration partner, this cost can be controlled and minimized.

**Product knowledge:** Adapting and configuring Amdocs OSS for an operator site requires strong expertise in the product.

**OSS knowledge:** Integrating and deploying new OSS efficiently requires experience of a range of operator systems along with the expertise to adapt to specific site requirements.

**Continuity:** Knowledge of operator processes and requirements can often be lost or diluted when large systems integrators finish deployment and rotate staff.

**Integration:** OSS that are not fully and tightly integrated with the operators other systems can require on-going manual integration processes, leading to cost and delay.

**Altion** works to achieve the best and most cost efficient implementation of Amdocs OSS for each operator. **Altion** delivers:

- ✓ **Competitive pricing:** **Altion** services are very competitively priced and our references (see overleaf) show that operators get real value for money with us.
- ✓ **Amdocs OSS expertise:** built over many Amdocs OSS projects, this expertise ensures the best product configuration and implementation for each operator.
- ✓ **OSS expertise:** **Altion** have in-depth experience from a wide range of OSS implementations. This experience is invaluable when planning and implementing the best solution for the customer.
- ✓ **Service range and continuity:** **Altion** have been in the OSS business for almost 20 years and provide operators with a full range of Amdocs OSS services from **high-level design through deployment and upgrades to 24/7 support**. **Altion** are a capable, committed and valuable, long-term OSS partner.
- ✓ **Full integration:** full integration with other OSS to ensure the most highly automated and efficient use of Amdocs OSS to support operations.

***Altion** are proud of an excellent track-record with Amdocs OSS from high-level design, configuration and integration through to 24/7 support and upgrades.*

# What do our customers and partners say about us?

**Altion** have been key to our successful deployment Amdocs OSS and continue to provide maintenance and support, upgrades and data synchronisation. **Altion** are experts at what they do and we really feel we are getting value for money with them.

– Senior Manager, OSS, Vodafone.

**Altion** have been a key technology partner for Eircom for many years. They provide us with deep expertise in OSS inventory from solution design to support and maintenance. Altion's NIS product is a complete Altion are practical, experienced and focused – we definitely feel we get 'value for money' with them.

– OSS Manager, Eircom.

**Altion** delivered a cost-effective and successful deployment of Amdocs OSS for our entire network. We are very happy to trust them with on-going configuration, upgrades and support & maintenance.

– Senior Manager, Telefonica.

**Altion** is a longstanding solutions partner for Amdocs OSS, with a track record of success in deploying and configuring Amdocs OSS.

- Partner Management, Amdocs.

**Altion: Amdocs OSS experts for:**

- ✓ Development, configuration, customisation and deployment.
- ✓ Resource Manager, Task Manager, Delivery Manager, Sync Engine and Service Catalog.
- ✓ Data Loading and Data Migration.
- ✓ Maintenance and Support.
- ✓ Upgrades.

## About Altion

**Altion** has been providing Operational Systems Support (OSS) products and services for almost 20 years. We are the OSS integrator for some of the largest mobile and fixed line operators in the world and the partner of choice for industry leading OSS inventory solutions. We make OSS work.

**Altion** supply a range of products and services to the telecoms industry including **Altion DataSync**, **Altion NIS** (Network Inventory System), **Altion Mobile Network Parameter System** (Network Configuration) and **Altion Services**. **Altion** is a solution partner working with Alcatel-Lucent, Amdocs OSS, Celona, Comptel(AXIOSS), Sidonis and TierOne OSS.

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